



AxisPro Safety

Axispro Safety Ltd - Booking Terms and Conditions

General

The terms and conditions of business for the supply of training by **Axispro Safety Ltd** are deemed accepted by the client by making a booking or engaging its services.

The client accepts responsibility under the relevant provisions of the **Health and Safety at Work Act 1974** and must ensure that all trainees do not contravene any duty imposed by law.

Cancellation and Transfer Charges

Where a firm booking is subsequently cancelled, Axispro Safety Ltd reserves the right to apply the following charges:

Notice Given	Charge
More than 14 days before the course start time, excluding weekends	No charge
Within 14 days of the course start time, excluding weekends	Up to 100% charge
Cancellation on the day of the course	100% charge
Non-attendance	100% charge

Late arrivals will be treated as **non-attendance**.

Transfers

- Transfer requests received **less than 14 days** before the course date will be subject to a **50% rebooking fee** of the original course cost.
- Transferred bookings must be attended within **3 months** of the original course date.
- The date Axispro Safety Ltd receives the cancellation will be treated as the official cancellation date.

- **Substitutions** may be made at any time before the course start time.

In the event of cancellation, the booking will normally be **transferred to the next available course**, unless the customer specifically requests otherwise.

Course Changes

Axispro Safety Ltd reserves the right to make changes to:

- programmes
- training
- dates
- venues
- fees

This may be necessary due to prevailing economic circumstances or other operational reasons.

The company will endeavour to provide a specific trainer or consultant for the full duration of the course, but this cannot be guaranteed. The client accepts that no liability attaches to Axispro Safety Ltd if a specific trainer or consultant is not supplied for part or all of the course.

Delegate Conduct

Axispro Safety Ltd reserves the right not to admit, or to expel, delegates without liability if, in its absolute discretion, their behaviour is considered inappropriate, disruptive, or inconsistent with its reputation or the proper management of the course.

The instructor's decision is final.

Each trainee must inform Axispro Safety Ltd **in writing** of any medical condition that may affect them or others, such as epilepsy or diabetes. This information will be kept confidential.

For courses involving physical activity, it is the responsibility of each trainee to take appropriate medical advice to ensure they are fit to take part.

On-Site Training

Where instructors supplied by Axispro Safety Ltd operate on the client's premises or under the client's control, it is the client's responsibility to ensure they are protected by adequate insurance against:

- employer's liability
- third-party risks arising during or related to the supply of training

Axispro Safety Ltd reserves the right to subcontract the provision of training to its subsidiaries or associates, and those contractors will be treated in the same way as Axispro Safety Ltd for the purposes of performing the contract.

The client accepts full responsibility for all statutory requirements imposed by relevant governing bodies and legislation, including the maintenance and safety of:

- vehicles
- plant
- lifting equipment
- protective clothing
- all applicable insurances

This also includes responsibility for any loss, injury or damage sustained during training, or arising from neglect or breach of statutory duty by the client.

It is the client's responsibility to ensure that training facilities and conditions are appropriate for the training being provided.

Axispro Safety Ltd, or its designated representative, reserves the right to abandon, discontinue, or rearrange the provision of training where conditions would affect the quality of the training.

In the event of cancellation or reorganisation in those circumstances, the **client is responsible for costs incurred.**

General Terms

These terms and conditions of business may only be varied by **express agreement** between the client and a **director of Axispro Safety Ltd.**