



Somerset Plant Training Ltd - Booking Terms and Conditions

- If any of the delegates require an interpreter to complete the course Somerset Plant Training must be notified at the time of booking. The course duration and cost will increase due to this.
- If carrying out CPCS & NPORS Test red or blue card, you must have a valid CSCS test within 2 years adding a category before taking the test.
- All trainees must have the correct personal protective equipment and wet weather clothing (if necessary). **Please note that safety boots, hard hat, Hi-vis, gloves are compulsory.** Failure to bring PPE may result in trainees being excluded from the course.
- All delegates must bring one form of I.D. (passport / driving licence) and previous test certificates if available/applicable must be shown to the instructor on the day of Test.
- Where the training/testing is undertaken at the customer's own venue the customer is responsible for ensuring that a classroom is available for theory with electric sockets, chairs & tables, and up to the required specification (theory & practical) for the accrediting body. Specifications can be provided upon request.
- A safe environment must be made available for practical training to take place. If the instructor considers the customer venue or equipment to be unsafe for any reason the course will be cancelled, and all fees become payable.
- At the Training centre, we do have a canteen with hot food available between 9am – 11am.
- Where training/testing is held on a customer's site, **on-site parking must be made available for the instructor.** Somerset Plant Training must also be informed of any ULEZ, tolls, low emission zones and other additional travel-based charges at the time of booking. Should this not be done, any charges/fines will be chargeable to yourselves the customer. All travel is based on Parchey Barns, Chedzoy, TA7 8RW.
- All equipment/accessories to be used must have the thorough examination certificates and operator's manual for machines, lift plans etc. made available for the instructor to inspect prior to the training.

- The instructor's verdict is final; any appeal must be submitted in writing to Somerset Plant Training Ltd.
- Courses commence at 08:00hrs unless otherwise specified.
- **Courses cancelled or number of candidates reduced within six to ten working days, 50% of the total course cost will be charged. If notice is given within five working days or less, the total course cost will be chargeable.**
- Please note, these are not turn up and pass courses, you **MUST** follow **ALL** Awarding bodies' requirements to achieve the qualifications.