



Skyward Training - Booking Terms and Conditions

Cancellation Policy

Where a firm booking is subsequently cancelled, The Company reserves the right to apply the following charges; if the cancellation is made up to 7 days before the course start date, 50% of the fee; 3 days or less before the course start date, the full fee. If any cancellations are made when you purchased through our website we have to pass on the cancellation fee of £15.00 per course. Cancellations will only be accepted in writing. The date that the Company receives the cancellation will be regarded as the date the cancellation has been made and appropriate charges will apply. However, substitutions may be made at any time prior to the course start date.

Skyward Training Ltd reserves the right to cancel a training course at any time due to unforeseen circumstances. Should a course be cancelled, alternative dates will be offered or a full refund given.